Attention COPOCO@Home Users!

In the latest security update, TLS (Transport Layer Security), SSL (Secure Socket Layer): Login & Authentication Protocol; TLS 1.0 was turned off.

What does this mean? Microsoft Windows XP and Microsoft Windows Vista Operating Systems (OS) will no longer receive software updates from Windows Update. These include security updates that can help protect your PC from harmful viruses, spyware, and other malicious software, which can steal your personal information. Windows Update also installs the latest software updates to improve the reliability of Windows – new drivers for your hardware and more. You will no longer be able to use Internet Explorer as your browser. You will need to use Google Chrome, Firefox, Opera or Safari to login into COPOCO@Home.

If you are using Windows 7 or 8 and are unable to login to COPOCO@Home you may need to follow the instructions below to enable SSL Versions TLS 1.1 & TLS 1.2.

Enabling SSL Versions TLS 1.1 & TLS 1.2

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Internet Explorer:
1. Open Internet Explorer
2. Click Alt T and select "Internet Options".
3. Select the "Advanced" tab.
4. Scroll down to the "Security" section.
5. Locate and check "Use TLS 1.1 and TLS 1.2".
6. Then, press the "OK" button.

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Google Chrome:
1. Open Google Chrome
2. Click Alt F and select "Settings".
3. Scroll down and select "Show advanced settings…"
4. Scroll down to the Network section and click on "Change proxy settings…"
5. Select the "Advanced" tab.
6. Scroll down to the "Security" section.
7. Locate and check "Use TLS 1.1 and TLS 1.2".
8. Then, press the "OK" button.

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FireFox:
1. Open FireFox
2. Type in "about:config" in the URL bar and press Enter
3. Scroll down to "security.tls.version.max" and press enter
4. Set the value to 3
5. Then, press the "OK" button.

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Opera:
1. Open Opera
2. Click Ctrl+F12
3. Click on "Security"
4. Click on "Security Protocols…"
5. Check on "Enable TLS 1.1 & TLS 1.2"
6. Press the "OK" button.
7. Then, press the "OK" button.

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Safari:
1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.

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